

Ministry of Community
and Social Services

Service Delivery and Supports Branch
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Ministère des Services
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July 24, 2015

Colin Kemp, Chair Board of Directors
Community Living Durham North
60 Vanedward Dr,
Port Perry, ON L9L 1G3

Dear Mr. Kemp:

RE: Letter of Compliance: Compliance Inspections of Agencies Funded by the Ministry of Community and Social Services Providing Services and Supports to Adults with Developmental Disabilities

I am writing with respect to the compliance inspection of your agency that took place from July 14, 2015 through July 23, 2015.

I am pleased to inform you that your agency was found to be in compliance at the time of the inspection with Ontario Regulation 299/10 Quality Assurance Measures and the Policy Directives for Service Agencies. You may refer to the attached Compliance Inspection Report for further details.

General

I invite you to participate in a customer service satisfaction survey of the recent inspection completed with your agency. The survey results will be used internally by the Adoptions, Compliance, Monitoring and Oversight Unit to enhance our services. I kindly ask that this survey be completed within the next thirty (30) days. You may access the survey at the following link: <http://fluidsurveys.com/s/ds-post-compliance-inspection/>

Contact

If you have any questions or concerns regarding the compliance inspection process, please feel free to contact me at 416-806-8526 or at bozena.stepien@ontario.ca; or Linda Littell, Program Supervisor, East Region Office at linda.littell@ontario.ca.

Please accept my thanks to you and your staff for their participation in this process.

Sincerely,

Stepien B.

Bozena Stepien
Program Advisor
Adoptions, Compliance, Monitoring and Oversight
Service Delivery and Supports Branch
Community and Developmental Services Division
Ministry of Community & Social Services

c.

Linda Littell, Program Supervisor, East Region Office
Glen Taylor, Executive Director, CL Durham North
Deb Ryan, Director of Residential Supports, CL Durham North

Attachments